



IPS Refund Policy: July 2022

Once the first day of training commences, no refunds will be provided. Students who withdraw after the training commences will not be provided a refund.

Participants may be provided a full refund for requests made up to 72 hours prior to the commencement of the training.

If a request is made within 72 hours of the training commencing, refunds are not provided. Individuals may be provided the option to defer their registration to the next scheduled training session, if they prefer.

All withdrawals must be in writing and a valid reason provided. To withdraw and apply for a refund or deferral, participants can connect with the Program Coordinator at: info@ipsociety.ca

If a training is cancelled by Indigenous Perspectives Society: *Centre of Excellence in Community Education* (IPS) with less than 72 hours notice to participants, participants will be offered a deferral to the next scheduled training session or offered a refund, if requested.

In accordance with industry best practices and to abide by the Government of Canada's guidelines, Indigenous Perspectives Society will only return funds to the original payer. Course payment fees cannot be transferred to another person, institution, or other.

- Any wire transfer fees or other bank charges associated with returning the funds will be subtracted from the amount returned.
- Indigenous Perspectives Society will require between 60 and 90 days to complete the return of funds once we have received all documentation required to support the refund request.
- Indigenous Perspectives Society bears no responsibility for funds that do not reach their destination due to inaccurate or obsolete financial information provided by the student. Students are responsible for all banking and foreign exchange charges associated with their payment/refund.